

22/01/2020

Hasan Surgery  
Building 64  
Dubai Healthcare City

### Appreciation Letter

On behalf of the Dubai Healthcare City Authority - Regulatory I would like to congratulate you and all your staff on the outstanding result of the comprehensive assessment survey performed on **Hasan Surgery FZ LLC** on **14<sup>th</sup> Jan 2020** by the Quality Improvement Department of DHCR. **It is worth noting that the facility achieved a pass without recommendations (unconditional) with a total score of 100% in the initial survey and did not require a follow up survey.** It has demonstrated continuous compliance to the standards as evidenced by the high compliance rate.

I know I speak for all the members of the Quality Improvement Department in voicing our appreciation for your exemplary achievement and commitment to quality and patient safety.

While the Dubai Outpatient Clinic Quality Standards are a useful tool to help identify gaps in the quality of care delivered, in addition to identifying opportunities for improvement, we encourage you to go beyond these standards and strive to achieve the highest possible levels of performance, patient safety and quality improvement.

We wish you continued success.

Yours sincerely,

**Dr. Ramadan Alblooshi**  
Chief Regulatory Officer  
Dubai Healthcare City Authority - Regulatory

c.c., Head of Quality Improvement Department, DHCR